Merit LILIN Application Note

Enable Push Notifications for LILINViewer via LILIN Door Station

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Dept: Technical Support, Taipei

Subject: This document describes how to configure push notificaitons for a LILIN door station to the LILINViewer App.

Requirements:
LILIN door station 3.1.80 or higher
LILIN NVR 1.1.62 or higher

Step #1: Enable Ring Button for push service.

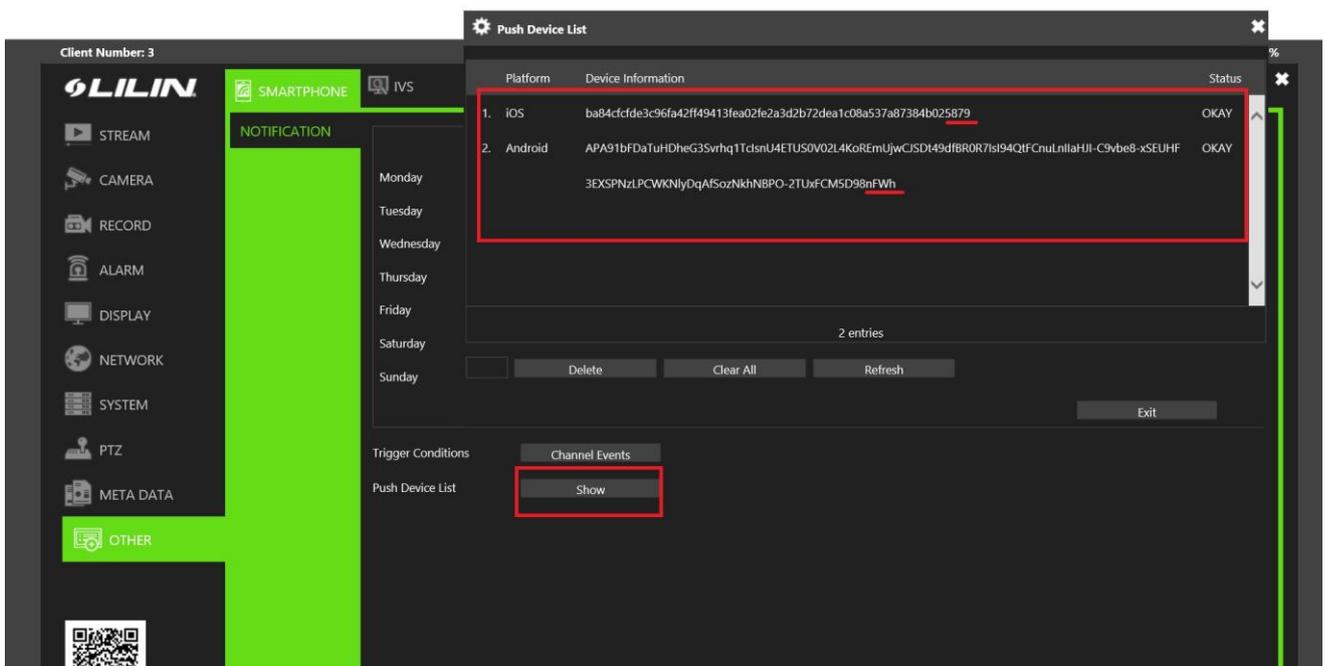**Step #2**: Enable Push Service for LILINViewer push notification.

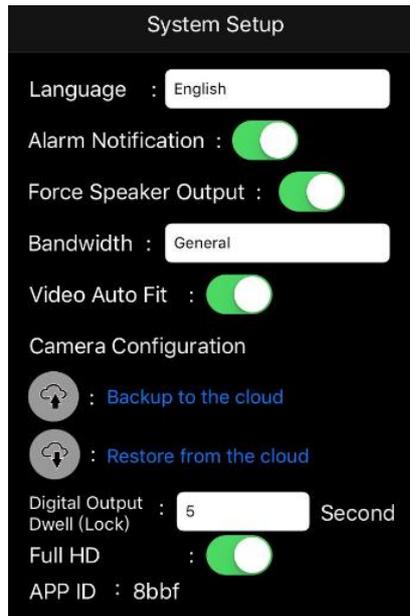**Step #3**: Make sure that the Alarm Notification setting is enabled within the LILINViewer app.

Troubleshoot

Trouble shooting bell button/alarm push notifications can be a difficult task.   However, please visit NVR->Other->Notification->Device on the NVR GUI and you can verify subscribed smart phone APP IDs for Push Notifications.   Only subscribed smart phones can get push notification.   The push notification status gets sent to iOS or Android clouds that can be shown as below.
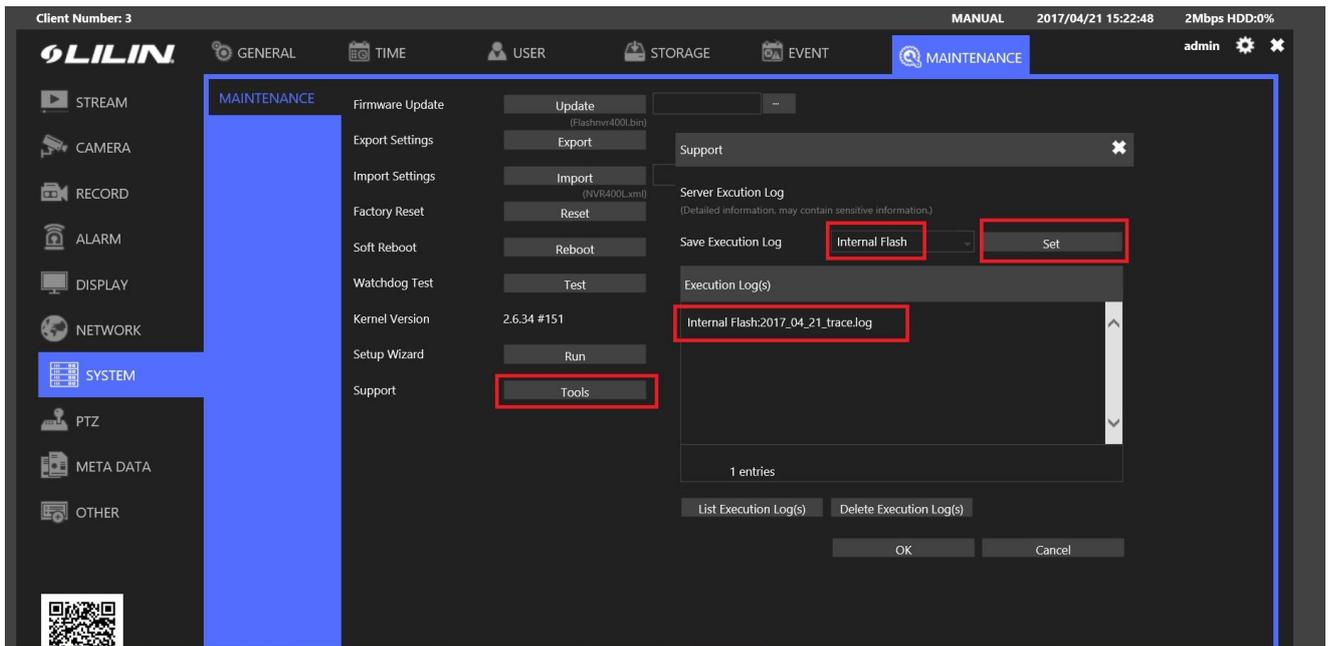
To verify the smart phone's subscriptions, visit APP ID at System Setup of LILINViewer.

To verify push notification system log, click on System->Maintenance->Tools.   You are able to review details of push notification status.

Contact
Contact lilin.zendesk.com for technical support.