

Merit LILIN Application Note

How to check product serial code by Mac address

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Dept: Technical Support, Taipei

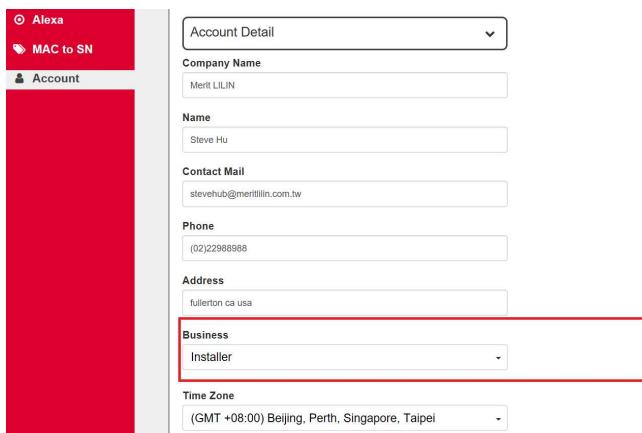
Subject: This document describes how to check product serial number against the device MAC address or vice versa. Only applies for Lilin brand product shipped out after **July 2015**

Product concerned: DVR, IPC, NVR but not NAV and analog camera.

Step #1: Please visit the LILIN Cloud [here](#) and create an account at this site.

Step #2: Or, visit [here](#) to create an account and activate the account via email.

Step #3: Log in to LILIN Cloud. Make sure that you set the 'Business' category to 'Installer' to enable the MAC to SN feature.



Account Detail

Company Name: Merit LILIN

Name: Steve Hu

Contact Mail: stevehub@meritlilin.com.tw

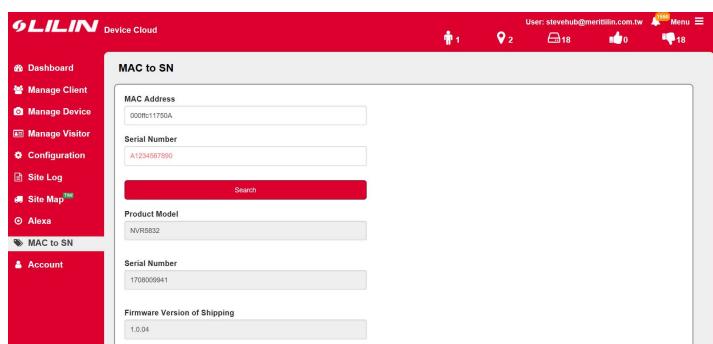
Phone: (02)22988988

Address: fullerton ca usa

Business: **Installer**

Time Zone: (GMT +08:00) Beijing, Perth, Singapore, Taipei

Step #4: By entering a Mac address, you can see the device S/N number.



MAC to SN

MAC Address: 000f1c11730a

Serial Number: A1234567890

Product Model: NV5852

Serial Number: 1798009941

Firmware Version of Shipping: 1.0.04

Contact

Contact lilin.zendesk.com for technical support.