Merit LILIN Application Note

How to check product serial code by Mac address

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Subject: This document describes how to check product serial number against the device MAC address or vice versa. Only applies for Lilin brand product shipped out after July 2015

Product concerned: DVR, IPC, NVR but not NAV and analog camera.

Step #1: Please visit the LILIN Cloud here and create an account at this site.
Step #2: Or, visit here to create an account and activate the account via email.
Step #3: Log in to LILIN Cloud.　Make sure that you set the 'Business' category to 'Installer' to enable the MAC to SN feature.
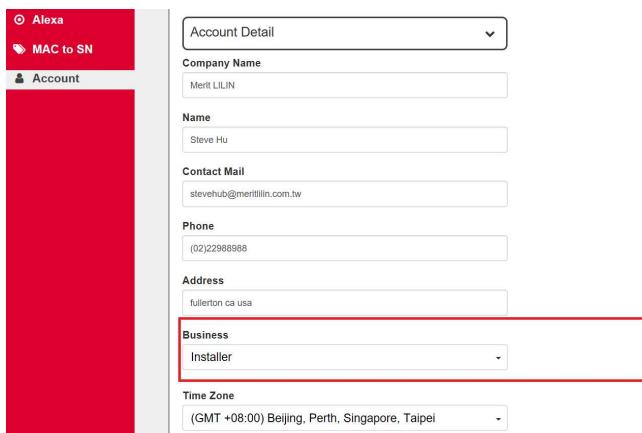
Step #4: By entering a Mac address, you can see the device S/N number.
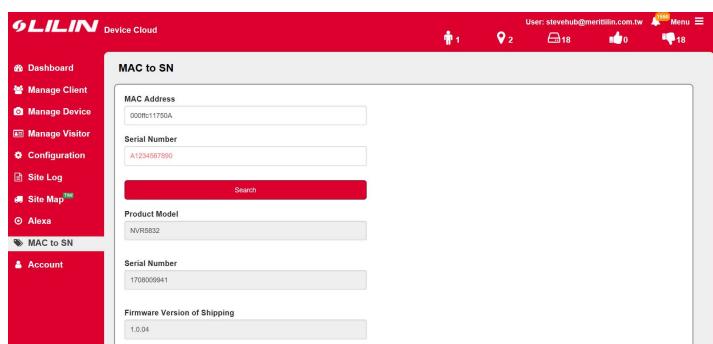
Contact
Contact lilin.zendesk.com for technical support.