

Merit LILIN Application Note

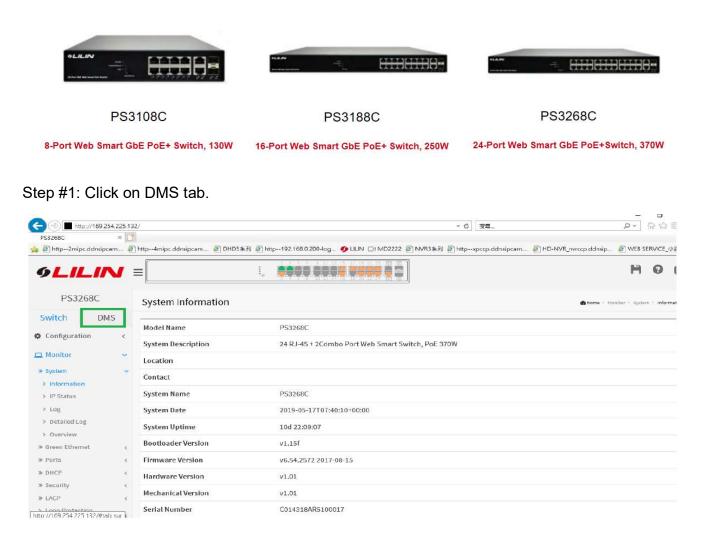
DMS Crashes on PS Series Smart Switch for ONVIF Devices

Document Number : A00195 Date : 2019/05/17 Dept: Technical Support, Taipei

LILIN Smart PoE switches: PS3108C, PS3188C, PS3268C

If you have experienced a PoE switch crash issue, please disable the DMS option for LILIN PS series PoE switch. LILIN PS series Smart PoE switch might experience crash on ONVIF Discovery. Please disable DMS feature below:

Symptom: LEDs are all on for a while and off for a while (reboot). NVR or IP camera is difficult to ping (TCP/IP packet storm). If you experienced above symptoms, please disable DMS feature for solving the problem.





Step #2: Disable DMS.

PS3268C 1	Information		
Switch DMS	Mode	High Priority Entitled Disable	
> DMS Mode 2	Total Device	15	
> Device List	On-line Devices	15	
🔓 Graphical Monitoring 🤞	Off-line Devices	٥	
🖋 Maintenance 💦 🤞	Controller IP	192.168.0.147	
	Apply 5		

We will release PS a series firmware update soon.

Contact Contact<u>lilin.zendesk.com</u> for technical support.