LILIN DHD DVR/NVR Factory Reset Guide

This guide outlines how to perform the factory reset process on a LILIN DHD DVR/NVR. To perform a factory reset you will need a mouse and a Monitor/TV connected to the rear HDMI or VGA port of the DVR/NVR.
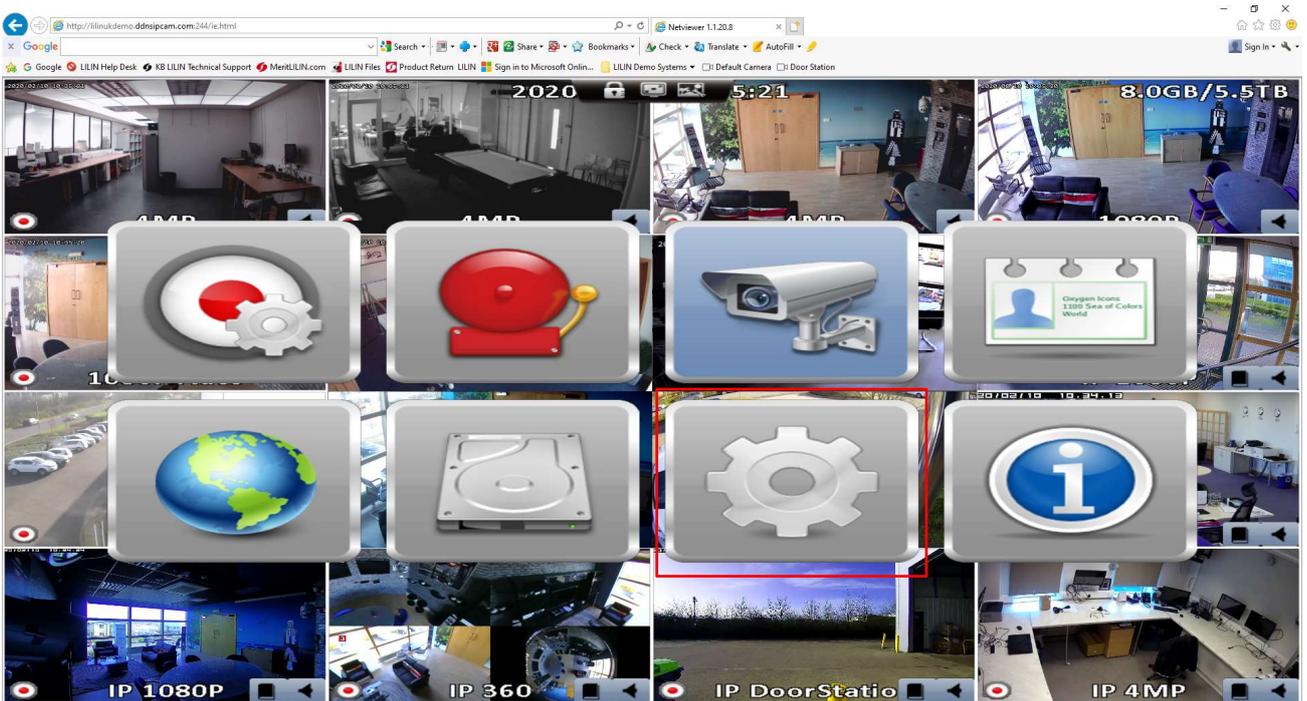
Please note that it is not possible to perform a factory reset from a web browser

1) Enter the DVR/NVR menu by right clicking anywhere on the screen, a menu will appear, select the 'Cog' icon.

If you are prompted to enter a password when entering the DVR/NVR menu, please contact your local LILIN representative or raise a support ticket by clicking <u>here</u>

2) Once you have clicked on the cog icon, the menu will change, please click the cog icon again.

If you are prompted to enter a password when entering the DVR/NVR menu, please contact your local LILIN representative or raise a support ticket by clicking <u>here</u>

3) This will now take you in to the System Setup menu. Within this menu you will see an option towards to bottom called 'utility', click this.

4) A new menu will appear, select 'Reset Configuration'. This will now reset your DHD DVR/NVR back to factory defaults