

# LILIN EVR Factory Reset Guide

This guide outlines how to perform the factory reset process on a LILIN NVR. To perform a factory reset you will need a mouse and a Monitor/TV connected to the rear HDMI or VGA port of the NVR.

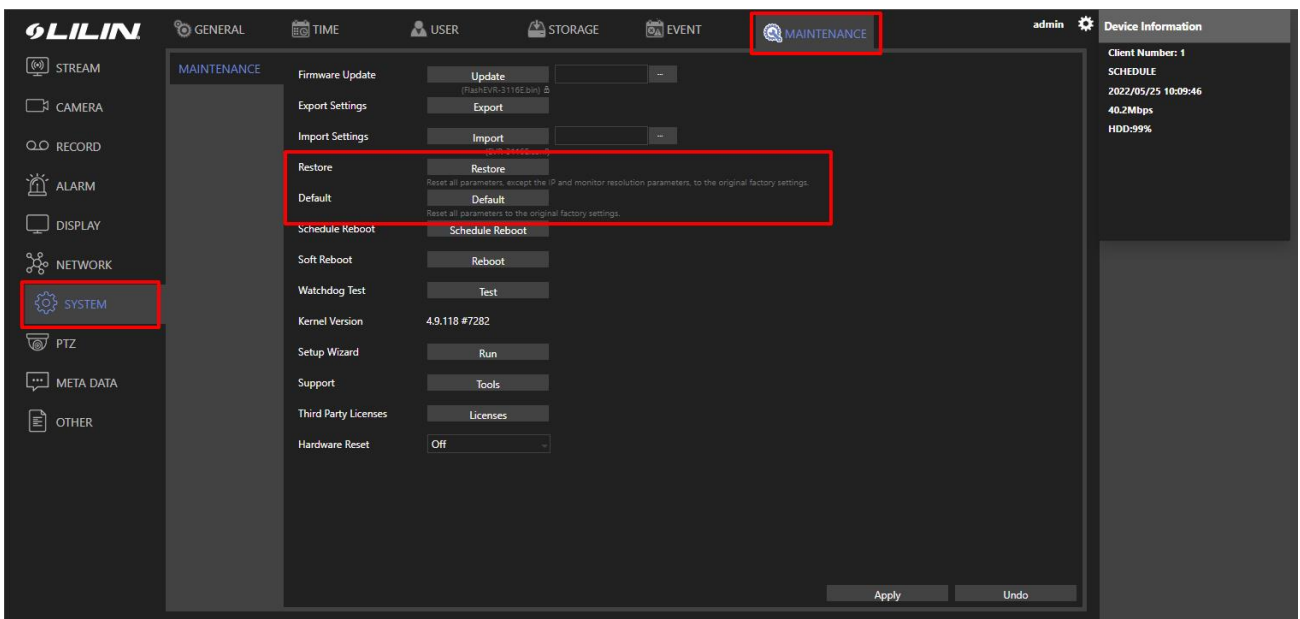
Please note that it is not possible to perform a factory reset from a web browser

- 1) Enter the NVR menu by clicking the 'Cog' icon in the top left-hand side of the screen. If you do not initially see the Cog icon, move the mouse to the top left of the screen and the icon should appear.



If you are prompted to enter a password when entering the NVR menu, please contact your local LILIN representative or raise a support ticket by clicking [here](#)

- 2) Once in the menu, select 'System' from the left menu bar and then 'maintenance' from the top bar.



- 3) Under the Maintenance menu you will see 2 possible options for a factory reset.

Restore - Resets all parameters back to default except IP address and monitor output resolution.  
*(This is usually the recommended option to choose)*

Default – Resets ALL parameters to the original factory settings.